

Shimadzu Demo HPLC Columns Request Form

| Required Information | |
|------------------------------------|--|
| Column Name: | |
| Column part number: | |
| Company Name: | |
| Address: | |
| Person-in-charge: | |
| Title/Position: | |
| Contact (Tel): | |
| Contact (E-mail): | |
| Distributor Name: | |
| Analytes of Interest: | |
| Analysis Conditions/Method: | Mobile Phase Flowrate Detector Column Guard column Oven temp Back pressure Injection volume Std concentration Std solvent |
| Authorization : | I agree to provide analysis feedback and/or chromatogram data with Shimadzu solely for technical evaluation purposes. |

Shimadzu HPLC Demo Columns: Guidelines

Dear Valued Customer,

We are pleased to offer you a Shimadzu Demo HPLC Column.

Please

- Please refer to instruction manual to determine which solvent(s) are suitable for use.
- Equilibrate the column using the appropriate mobile phase.
- Do not use (bio-) hazardous or radioactive (labeled) solvents or samples.
- Contact us or your distributor for assistance with technical support and method development.
- After using the column, flush the column with the shipping solvent (refer to instruction manual), and sign the enclosed "CERTIFICATE OF NON-HAZARDOUS MATERIAL".
- Keep the manual and certificate of analysis back into the column box.
Ensure that the returned demo column is free from any toxic, radioactive, or other hazardous residues, and confirm this by signing the attached "CERTIFICATE OF NON-HAZARDOUS MATERIAL" along with your company stamp. If you have multiple demo columns, please sign a separate "CERTIFICATE OF NON-HAZARDOUS MATERIAL" for each column.
- Return the column within 14 days after the 30 day trial period.
- Provide us a test report with chromatogram.

Yours Faithfully,
Shimadzu Team

Shimadzu HPLC Demo Columns: General Terms & Conditions

Terms and Conditions

By requesting a “demo column”, you agree to the following terms and conditions:

1. You can test one or more of our analytical HPLC demo columns (“demo columns”) free of charge for a period of 30 days, after which they must be returned.
2. Your request for a demo column must clearly indicate the term “demo column” and be submitted to us in writing (via email). By placing a demo request, you accept all the terms and conditions outlined in this document.
3. Request for demo columns are only for the specified trial period. We reserve the right not to make all products available as demo columns and may not deliver demo columns to certain countries due to customs restrictions or export control regulations.
4. Demo columns may have been previously used. If the test is successful, you have the option to purchase a new column of the same type. The demo columns will remain our property.
5. Demo columns are intended solely for testing and cannot be purchased. We do not guarantee that the demo columns will meet your intended testing requirements and will not be liable for any damage caused to other HPLC accessories during their use. If you have any uncertainties about the demo columns' suitability for your intended testing, please contact us beforehand.
6. You are responsible for handling the demo column(s) carefully and properly, using them according to the accompanying instruction manual. Do not alter or damage the column box, label the demo column(s) or the column box, or remove the manual and certificate of analysis. The demo column(s) must be returned in an overpack to protect our demo column box. Any damage to the column boxes and/or missing documents (manuals, certificate of analysis (CoA)) will incur a charge of USD \$20.00 net.
7. After the 30-day testing period, all demo columns must be returned within an additional 14 days. If they are not returned, we will assume you have chosen to keep the columns and will charge you for the amount equivalent of the column(s).
8. Additionally, we require a brief test report including the chromatogram from the test and a signed “CERTIFICATE OF NON-HAZARDOUS MATERIAL,” confirming that the returned demo columns have been flushed and contain no toxic, radioactive, or other hazardous residues, and can be handled and transported safely. Please email us a signed copy of the “CERTIFICATE OF NON-HAZARDOUS MATERIAL” before returning the demo column(s). The original document should be placed inside the demo column box.

We cannot accept returns without a signed "CERTIFICATE OF NON-HAZARDOUS MATERIAL." If you are unable to sign the document or if the columns contain dangerous or hazardous materials, we may charge you an amount equivalent of the column(s).

Requestor name

Signature

Date

For Official Use Only:

Request No.: _____

Request Date: _____

Requested by: _____

CERTIFICATE OF NON-HAZARDOUS MATERIAL

We confirm that the product (HPLC column) detailed below has been appropriately flushed and is free of any toxic, radioactive, or otherwise harmful substances, and the handling or contact with the product poses no risk.

Additionally, we affirm that the goods are in suitable condition for shipping.

Column Name: _____

Column Part Number (P/N): _____

Column Serial Number (S/N): _____

Shipping Solvent: _____

Please

- ✧ **Use one certificate for each column**
- ✧ **Include this certificate in the column box when returning the column**

Company Name: _____

Address: _____

Person-in-charge: _____

Contact (Tel): _____

Contact (E-mail): _____

Date: _____

Signature: _____

We appreciate your cooperation.

Yours Faithfully

Shimadzu Team